

<b>What You've Heard</b>	<b>New Terminology</b>	<b>Why It Is Different</b>
Employees	<b>Friends Team</b>	Why would you want to work as an "LPN", "CNA", "RN", etc., many of which most people don't know what they mean? Titles don't matter at BVC. We all are members of the friends team, and we serve <i>with</i> residents, not <i>to</i> them.
Care or Caring	<b>Serve or Serving</b>	Who wants to be <i>cared</i> for when you can serve together?
Continuum of Care	<b>Network of Services</b>	Service providers never should assume there's a "next level" of service you <i>might</i> need. Instead, you have choices at BVC.
Rooms or Units	<b>Apartments or Homes</b>	Who wants to live in a unit?
Halls or Wings	<b>Neighborhoods</b>	Who wants to live in a hall or wing?
Nursing Home	<b>Health Center</b>	Yes, nursing services are provided, but a health center provides a much broader and more joyful range of services.
Activities	<b>Life Enrichment</b>	Our life enrichment programs focus on more than activities – they are events and opportunities that meet the interests of residents and result in an enriched life.
Library	<b>Learning Center</b>	Village learning centers have more than just books. They are places to enjoy fellowship and learn together.
Gym	<b>Health and Wellness Centers</b>	Village wellness centers provide more than just equipment. They are places to improve physical, spiritual and mental health.
Exercise	<b>Wellness or Fitness</b>	When most people think of "exercise", they think of "hard work". This is not what we convey.
Private Pay	<b>Personalized Services</b>	Entrusted Hearts services at home focuses on personalized services for each and every client, not your choice of pay source.
Retirement Center	<b>Village or Community</b>	Retirement literally means "to remove from service". No one is ever removed from service.

