

What You've Heard	New Terminology	Why It Is Different
Employees	Friends Team	Why would you want to work as an "LPN", "CNA", "RN", etc., many of which most people don't know what they mean? Titles don't matter at BVC. We all are members of the friends team, and we serve <i>with</i> residents, not <i>to</i> them.
Care or Caring	Serve or Serving	Who wants to be <i>cared</i> for when you can serve together?
Continuum of Care	Network of Services	Service providers never should assume there's a "next level" of service you <i>might</i> need. Instead, you have choices at BVC.
Rooms or Units	Apartments or Homes	Who wants to live in a unit?
Halls or Wings	Neighborhoods	Who wants to live in a hall or wing?
Tub or Shower Room	Spa	Take a tour of our Village spas, and you will find a relaxing and secluded atmosphere, unlike other communities.
Nursing Home	Health Center	Yes, nursing services are provided, but a health center provides a much broader and more joyful range of services.
Activities	Life Enrichment	Our life enrichment programs focus on more than activities – they are events and opportunities that meet the interests of residents and result in an enriched life.
Library	Learning Center	Village learning centers have more than just books. They are places to enjoy fellowship and learn together.
Gym	Health and Wellness Centers	Village wellness centers provide more than just equipment. They are places to improve physical, spiritual and mental health.
Exercise	Wellness or Fitness	When most people think of "exercise", they think of "hard work". This is not what we convey.
Private Pay	Personalized Services	Entrusted Hearts services at home focuses on personalized services for each and every client, not your choice of pay source.
Retirement Center	Village or Community	Retirement literally means "to remove from service". No one is ever removed from service.

